

## FAQs – CAO Offers\*

### What will happen on 11 September?

On 11 September, applicants will receive either an email from CAO containing details of their offer(s), or a Statement of Application email if they have been unsuccessful.

Level 8 and Level 7/6 emails/texts will issue separately. If an applicant has not received an email/text and their friend/classmate has, please note that - due to the large number of messages being distributed - emails/texts will be arriving with applicants at intervals (from approx. 13:00).

In the absence of an email/text, applicants can still log in to your account from 14:00 on 11 September to check for and accept an offer.

Due to the large number of people awaiting offers in Round One, please expect heavy traffic and possible delays on the CAO website for a short period after 14:00 on 11 September. If there is a delay please be patient and try again later.

Applicants will have until **16 September at 15:00** to accept an offer.

### Deferring a CAO offer of a place in college

If you wish to defer an offer of a place you **do not accept your offer**. Instead, you must **email the Admissions Office of the appropriate HEI immediately**. You must give your name as it appears on your CAO application, quote your CAO application number and the course code of the offer you wish to defer, and set out the reason(s) for the request. Applicants must mark “**DEFERRED ENTRY**” clearly in the subject line of the email. You can also check the website of the relevant HEI to see if they have a deferral policy available online that you can refer to.

The email must arrive in the Admissions Office of the institution **at least two days before the reply date shown on the Offer Notice**. The HEI will communicate their decision to you directly. If the deferral is not granted, you may then accept the offer for the current year, providing you accept the offer by the reply date.

You must send all communications about deferrals to the appropriate **Admissions Office and not to CAO**.

### Will deferrals procedures be changed to limit the number of students who wish to defer this year?

It is likely there may be an increase in deferral applications as students might not want to pay for accommodation when some courses may be delivered mostly on-line. It is important that students who wish to be considered for deferral email the colleges immediately to request consideration of their request.

*\*This information has been supplied by the Department of Education in support of the Leaving Certificate Helpline 2020.*